

# WSD Transportation Communication Overview

Communication regarding changes to transportation is essential. Below is the information that we communicate and the method by which families can expect to receive updates.

It is **IMPORTANT** that families sign up for the StopFinder App.

Contact our Transportation Department at [eighan@wilsonsd.org](mailto:eighan@wilsonsd.org) with questions.

## **BUS SCHEDULE CHANGE**

When a bus has a change to its scheduled arrival time (for morning and/or afternoon runs) that will exceed 10 minutes, families will be notified via an alert through the StopFinder App.

For this notification, all students rostered to the bus will be notified through StopFinder.

## **MINOR BUS ACCIDENT**

If a bus experiences a minor accident and there are no reported injuries, families will be informed of the incident via an alert and email through the StopFinder App. If the minor accident results in an arrival time delay, that information will be communicated via a StopFinder alert as well. Please note that police will always respond to the scene if a school bus is involved.

For this notification, all students rostered to the bus will be notified through StopFinder.

## **BUS BREAKDOWN**

If a bus experiences a mechanical problem that will result in a delayed arrival time by 10 minutes or more, families will be notified of any changes to schedule and/or bus number through the StopFinder App.

For this notification, all students rostered to the bus will be notified through StopFinder.

## **MAJOR BUS ACCIDENT**

In the unlikely event that a bus is involved in an accident that results in injury to students and/or the driver, the following communication process will be followed:

- Parent of injured students will be called personally.
- Call through School Messenger will be placed to families of all students on the bus.
- Email (or call) will be sent to the entire district from the Superintendent.