*From the office of Food Services 610.670.0180 x 1147 or 1148*

**Frequently Asked Questions: Student Meal Accounts**

**What happens to the money in my child’s account at the end of the school year?**

Money in your child’s account at the end of the school year is rolled over into his/her account for the following school year. If a student leaves the district the funds remaining in his/her account will be transferred into a younger sibling’s account if one exists. Also see E[Funds Automatic Bank deposits.

**We are moving, how do I request a refund of money in my child’s account?**

Complete the *Request for Refund/Make a Donation* form within 60-days of leaving the District. If you do not provide a forwarding address to the Wilson Food Service Office, any unclaimed funds in the student’s account shall be forfeited and will be applied to pay delinquent meal accounts. Accounts in excess of $2.00 will be refunded by check made payable to the parent/guardian. Accounts of less than $2.00 will be refunded in cash.

**Can I donate my child’s account balance to help another child who owes for meal purchases?**

YES! You can donate any amount of money toward delinquent balances. Donations are applied to delinquent accounts through a random allocation of money received. Please fill out the *Request for Refund/Make a Donation* form attached to the webpage and email, mail or return the form to the Food Service Office.

**Did you check your E-Funds Automatic Bank Deposits?**

If you signed up for automatic withdrawal of meal money from e-Funds, remember to turn this off over the summer. If you are moving from the district, turn off Automatic Bank Depostis so deposits do not continue unnecessarily.

**What if I owe money for school meals?**

Negative balances carry over from one year to the next, so, if you owe money at the end of the school year, it will be deducted from any deposit made at the beginning of the following year. ***We strive to clear all unpaid accounts by May 31 each year.*** Accounts with balances due exceeding $100 are sent to a collection agency.

**I have a graduating senior, how will their meal account be refunded and closed?**

Graduating seniors who have younger siblings, will have remaining funds in his/her account transferred into the younger sibling’s account if one exists.

If the funds are not transferred and the balance is $10.00 or less, the senior will receive a cash refund during graduation practice.

Any refund balance greater than $10.00, the refund will be sent to the parent/guardian in the form of a check within 30-operating days to the forwarding address the Food Service Office has on file.

 **Our graduating senior owes money to the food service department, what must we do?**

If a graduating senior owes money to the food service department the balance due must be paid or the student will not be allowed to walk with their graduating class. Please check account balances through Skyward Family.

If you have any questions concerning student accounts, please call the Food Service Office at 610-670-0180, extension 1148.

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